## August 2016 CUSTOMER SATISFACTION SWEEPSTAKES OFFICIAL RULES - NO PURCHASE NECESSARY

**HOW TO PARTICIPATE:** No purchase or payment of any kind necessary to win. When you make an eligible purchase at a participating Walgreens family of companies drug store during the period beginning August 1, 2016 and ending August 31, 2016, your sales receipt may include an invitation to participate in a consumer survey and sweepstakes. No invitations will be printed from purchases made online at <u>www.walgreens.com</u>, <u>www.duanereade.com</u>.

HOW TO ENTER: You may enter the sweepstakes in any of the following ways: (i) ONLINE: Beginning 12:00:01 AM (CST) on August 1, 2016, through 11:59:59 PM (CST) (as determined on Sponsor's server clock) on August 31, 2016, enter online by visiting www.wagcares.com, www.walgreenslistens.com, if you are a Walgreens customer, or by visiting www.drecares.com, www.drelistens.com if you are a Duane Reade customer. At your respective website, you will be prompted to enter the "survey number and password" or the "invoice number", found on your register receipt or invoice, and to complete a customer satisfaction survey. Customer satisfaction surveys must be completed within 72 hours upon receipt of the invitation. Upon completion of the survey and acceptance of the sweepstakes official rules, you will receive one entry into the sweepstakes. You are responsible for any telephone charges, and normal time rates, if any, charged by your internet provider. (ii) TELEPHONE: Walgreens customers may enter the sweepstakes by calling 800-658-1584 or 1-800-219-7451. After you complete the automated customer satisfaction survey, you will receive one entry into the sweepstakes; or (iii) TELEPHONE: Duane Reade customers may enter the sweepstakes by calling 800-821-9096 or 1-888-424-1018 After you complete the automated customer satisfaction survey, you will receive one entry into the sweepstakes; (iv) MAIL-IN: Walgreens family of companies drug store customers may enter the sweepstakes by mail by hand printing your name, age, complete address, daytime and evening phone numbers on a 3 x 5-in. piece of paper and mail it, in an envelope to: August 2016 Customer Satisfaction Sweepstakes, P.O. Box 9681, Grand Rapids, MN 55745-9681. Mail-in entries must be postmarked by August 31, 2016 and received by September 12, 2016. Mechanically reproduced entries will not be accepted. All entries become property of Sponsor and will not be returned. (v) E-MAIL: Select customers who have agreed to accept email messages from Walgreens may have survey invitations emailed to them. All other conditions apply.

**PRIZE DESCRIPTION:** One (1) Grand Prize: Grand Prize Winner will receive \$3,000, awarded in the form of check. Prize may not be substituted, transferred, or exchanged except at the sole discretion of the Sponsor.

**WINNER SELECTION:** On or about September 19, 2016, one (1) potential Grand Prize Winner will be selected in a random drawing from among all eligible entries received. The odds of winning depend upon the total number of eligible entries received. Each Potential Winner will be contacted by telephone approximately fourteen (14) days after the drawing date to verify potential winner's mailing address. Each Potential Winner will then be notified by mail approximately seven (7) days after verification of mailing address. Prize notifications or prizes returned as undeliverable, failure to respond to Sponsor and/or fulfillment agency attempts to contact the potential winner, or failure to return completed and signed Affidavit and Release within seven (7) days will result in forfeiture of prize and an alternate winner being selected. If, in the Sponsor's opinion, there is any suspected or actual evidence of tampering with any portion of the sweepstakes, the Sponsor reserves the right to terminate the sweepstakes and conduct a random drawing to award the prize using all eligible entries received as of the termination date.

**ELIGIBILITY:** The sweepstakes is open only to legal U.S. residents, 18 years of age or older at the time of entry, excluding the residents of Puerto Rico. Employees of the Walgreens family of companies and their immediate family members (spouses, parents, siblings, children and each of their respective spouses) living in the same household are not eligible to enter, win or otherwise participate.

GENERAL: Sponsor is not responsible for incorrect, inaccurate or omitted entry information, or any combination thereof, printing errors, or late, lost, incomplete, misdirected, stolen, mechanically reproduced, illegible or postage-due entries or mail, for technical hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled or delayed computer transmissions which may limit a user's ability to participate. Sponsor reserves the right to cancel or modify the sweepstakes or disqualify entrant if fraud, misconduct, technical failures, or any error destroys the integrity of the sweepstakes as determined solely by Sponsor. Any attempt by an individual to deliberately damage the website or undermine the legitimate operation of the sweepstakes is a violation of criminal and civil laws, and should such an attempt be made, Sponsor reserves the right to seek damages from any such individual to the fullest extent of the law. In the event a winner entered via the internet and a dispute arises regarding the specific individual entitled to receive the prize, such entries will be declared made by the authorized account holder of the e-mail address making the submission. Sponsor is not responsible for any damage to any computer system resulting from participation in, or from accessing or downloading information in connection with, this sweepstakes. Proof of entry is not considered proof of delivery or receipt. Acceptance of any prize shall constitute (i) a release of the Sponsor and its agents, advertising and promotion agencies, affiliated companies, sweepstakes partners and prize suppliers, and all of their respective affiliated companies, employees, officers, directors and shareholders, from and against all claims and damages arising in connection with each entrant's participation and/or entry in the sweepstakes and/or their receipt or use of any prize awarded in this sweepstakes, (ii) an agreement to be bound by these rules, and (iii) winner's consent to the use of his/her name, photograph, likeness, biography, voice and/or video for advertising and promotional purposes, including online announcements, without additional compensation, except where prohibited by law. Taxes are the sole responsibility of the winners. This sweepstakes is governed by U.S. law and is subject to all federal, state and local laws. Void in Puerto Rico and where prohibited by law. By participating in this sweepstakes, entrants agree to be bound by these official rules and the decisions of the Sponsor. You may obtain the official rules by mailing a self-addressed stamped envelope to: RULES - August 2016 Customer Satisfaction Sweepstakes, P.O. Box 9681, Grand Rapids, MN 55745-9681. Request for rules must be received by August 31, 2016.

WINNERS' LIST: After September 20, 2016 you may obtain a winner's list by mailing a self-addressed stamped envelope to Winner's List – August 2016 Customer Satisfaction Sweepstakes, P.O. Box 9681, Grand Rapids, MN 55745-9681.